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8 **UNITED STATES DISTRICT COURT**  
9 **CENTRAL DISTRICT OF CALIFORNIA**

10 JUAN VALENCIA,  
11 Plaintiff,  
12 vs.

13  
14 CALLIOPI ASH, AS TRUSTEE OF THE  
15 BYPASS TRUST OF THE ASH FAMILY  
16 TRUST; and DOES 1 to 10,  
17 Defendants.  
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19  
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**Case No.:**

COMPLAINT FOR INJUNCTIVE  
RELIEF AND DAMAGES FOR DENIAL  
OF CIVIL RIGHTS OF A DISABLED  
PERSON IN VIOLATIONS OF

1. AMERICANS WITH DISABILITIES ACT;
2. CALIFORNIA'S UNRUH CIVIL RIGHTS ACT;
3. CALIFORNIA'S DISABLED PERSONS ACT;
4. CALIFORNIA HEALTH & SAFETY CODE;
5. NEGLIGENCE

25  
26 Plaintiff JUAN VALENCIA ("Plaintiff") complains of Defendants CALLIOPI  
27 ASH, AS TRUSTEE OF THE BYPASS TRUST OF THE ASH FAMILY TRUST; and  
28 DOES 1 to 10 ("Defendants") and alleges as follows:

**PARTIES**

1  
2 1. Plaintiff is a California resident with a physical disability. Plaintiff suffers  
3 from paraplegia due to T11 and T12 spinal cord injury with fracture and requires the use  
4 of a wheelchair at all times when traveling in public.

5 2. Defendants are, or were at the time of the incident, the real property owners,  
6 business operators, lessors and/or lessees of the real property for a day spa ("Business")  
7 located at or about 3701 W. Burbank Blvd., Burbank, California.

8 3. The true names and capacities, whether individual, corporate, associate or  
9 otherwise of Defendant DOES 1 through 10, and each of them, are unknown to Plaintiff,  
10 who therefore sues said Defendants by such fictitious names. Plaintiff will ask leave of  
11 Court to amend this Complaint when the true names and capacities have been  
12 ascertained. Plaintiff is informed and believes and, based thereon, alleges that each such  
13 fictitiously named Defendants are responsible in some manner, and therefore, liable to  
14 Plaintiff for the acts herein alleged.

15 4. Plaintiff is informed and believes, and thereon alleges that, at all relevant  
16 times, each of the Defendants was the agent, employee, or alter-ego of each of the other  
17 Defendants, and/or was acting in concert with each of the other Defendants, and in doing  
18 the things alleged herein was acting with the knowledge and consent of the other  
19 Defendants and within the course and scope of such agency or employment relationship.

20 5. Whenever and wherever reference is made in this Complaint to any act or  
21 failure to act by a defendant or Defendants, such allegations and references shall also be  
22 deemed to mean the acts and failures to act of each Defendant acting individually, jointly  
23 and severally.

24 **JURISDICTION AND VENUE**

25 6. The Court has jurisdiction of this action pursuant to 28 USC §§ 1331 and  
26 1343 for violation of the Americans with Disabilities Act of 1990, (42 USC §12101, *et*  
27 *seq.*)  
28



1 failed to post required signage such as “Van Accessible,” “Minimum  
2 Fine \$250” and “Unauthorized Parking.”

3 d. Defendants failed to maintain the parking space designated for  
4 persons with disabilities to comply with the federal and state  
5 standards. Defendants failed to provide proper van accessible space  
6 designated for the persons with disabilities.

7 e. Defendants failed to maintain the parking space designated for  
8 persons with disabilities to comply with the federal and state  
9 standards. Defendants failed to paint the ground as required.

10 f. Defendants failed to maintain the parking space designated for  
11 persons with disabilities to comply with the federal and state  
12 standards. Defendants failed to mark the space with the International  
13 Symbol of Accessibility.

14 14. These barriers and conditions denied Plaintiff the full and equal access to the  
15 Business and caused him difficulty and frustration. Plaintiff wishes to patronize the  
16 Business, however, Plaintiff is deterred from visiting the Business because his knowledge  
17 of these violations prevents him from returning until the barriers are removed.

18 15. Based on the violations, Plaintiff alleges, on information and belief, that  
19 there are additional barriers to accessibility at the Business after further site inspection.  
20 Plaintiff seeks to have all barriers related to his disability remedied. *See Doran v. 7-  
21 Eleven, Inc.* 524 F.3d 1034 (9<sup>th</sup> Cir. 2008).

22 16. In addition, Plaintiff alleges, on information and belief, that Defendants  
23 knew that particular barriers render the Business inaccessible, violate state and federal  
24 law, and interfere with access for the physically disabled.

25 17. At all relevant times, Defendants had and still have control and dominion  
26 over the conditions at this location and had and still have the financial resources to  
27 remove these barriers without much difficulty or expenses to make the Business  
28 accessible to the physically disabled in compliance with ADDAG and Title 24

1 regulations. Defendants have not removed such barriers and have not modified the  
2 Business to conform to accessibility regulations.

3 **FIRST CAUSE OF ACTION**

4 **VIOLATION OF THE AMERICANS WITH DISABILITIES ACT OF 1990**

5 18. Plaintiff incorporates by reference each of the allegations in all prior  
6 paragraphs in this complaint.

7 19. Under the Americans with Disabilities Act of 1990 (“ADA”), no individual  
8 shall be discriminated against on the basis of disability in the full and equal enjoyment of  
9 the goods, services, facilities, privileges, advantages, or accommodations of any place of  
10 public accommodation by any person who owns, leases, or leases to, or operates a place  
11 of public accommodation. *See* 42 U.S.C. § 12182(a).

12 20. Discrimination, *inter alia*, includes:

- 13 a. A failure to make reasonable modification in policies, practices, or  
14 procedures, when such modifications are necessary to afford such  
15 goods, services, facilities, privileges, advantages, or accommodations  
16 to individuals with disabilities, unless the entity can demonstrate that  
17 making such modifications would fundamentally alter the nature of  
18 such goods, services, facilities, privileges, advantages, or  
19 accommodations. 42 U.S.C. § 12182(b)(2)(A)(ii).
- 20 b. A failure to take such steps as may be necessary to ensure that no  
21 individual with a disability is excluded, denied services, segregated or  
22 otherwise treated differently than other individuals because of the  
23 absence of auxiliary aids and services, unless the entity can  
24 demonstrate that taking such steps would fundamentally alter the  
25 nature of the good, service, facility, privilege, advantage, or  
26 accommodation being offered or would result in an undue burden. 42  
27 U.S.C. § 12182(b)(2)(A)(iii).
- 28

- c. A failure to remove architectural barriers, and communication barriers that are structural in nature, in existing facilities, and transportation barriers in existing vehicles and rail passenger cars used by an establishment for transporting individuals (not including barriers that can only be removed through the retrofitting of vehicles or rail passenger cars by the installation of a hydraulic or other lift), where such removal is readily achievable. 42 U.S.C. § 12182(b)(2)(A)(iv).
- d. A failure to make alterations in such a manner that, to the maximum extent feasible, the altered portions of the facility are readily accessible to and usable by individuals with disabilities, including individuals who use wheelchairs or to ensure that, to the maximum extent feasible, the path of travel to the altered area and the bathrooms, telephones, and drinking fountains serving the altered area, are readily accessible to and usable by individuals with disabilities where such alterations to the path or travel or the bathrooms, telephones, and drinking fountains serving the altered area are not disproportionate to the overall alterations in terms of cost and scope. 42 U.S.C. § 12183(a)(2).

21. Where parking spaces are provided, accessible parking spaces shall be provided. 1991 ADA Standards § 4.1.2(5); 2010 ADA Standards § 208. One in every eight accessible spaces, but not less than one, shall be served by an access aisle 96 in (2440 mm) wide minimum and shall be designated “van accessible.” 1991 ADA Standards § 4.1.2(5)(b). For every six or fraction of six parking spaces, at least one shall be van parking space. 2010 ADA Standards § 208.2.4.

22. Under the ADA, the method and color of marking are to be addressed by State or local laws or regulations. *See* 36 C.F.R., Part 1191. Under the California Building Code (“CBC”), the parking space identification signs shall include the International Symbol of Accessibility. Parking identification signs shall be reflectorized

1 with a minimum area of 70 square inches. Additional language or an additional sign  
2 below the International Symbol of Accessibility shall state "Minimum Fine \$250." A  
3 parking space identification sign shall be permanently posted immediately adjacent and  
4 visible from each parking space, shall be located with its centerline a maximum of 12  
5 inches from the centerline of the parking space and may be posted on a wall at the  
6 interior end of the parking space. *See* CBC § 11B-502.6, *et seq.*

7 23. Moreover, an additional sign shall be posted either in a conspicuous place at  
8 each entrance to an off-street parking facility or immediately adjacent to on-site  
9 accessible parking and visible from each parking space. The additional sign shall not be  
10 less than 17 inches wide by 22 inches high. The additional sign shall clearly state in  
11 letters with a minimum height of 1 inch the following: "Unauthorized vehicles parked in  
12 designated accessible spaces not displaying distinguishing placards or special license  
13 plates issued for persons with disabilities will be towed always at the owner's expense..."  
14 *See* CBC § 11B-502.8, *et seq.*

15 24. Here, Defendants failed to provide any parking space designated for persons  
16 with disabilities. Defendants also failed to provide the parking space identification sign  
17 with the International Symbol of Accessibility. In addition, Defendants failed to provide  
18 signs stating "Minimum Fine \$250" and "Van Accessible." Moreover, Defendants failed  
19 to provide the additional sign with the specific languages stating "Unauthorized vehicles  
20 parked in designated accessible spaces not displaying distinguishing placards or special  
21 license plates issued for persons with disabilities will be towed always at the owner's  
22 expense..."

23 25. For the parking spaces, access aisles shall be marked with a blue painted  
24 borderline around their perimeter. The area within the blue borderlines shall be marked  
25 with hatched lines a maximum of 36 inches (914 mm) on center in a color contrasting  
26 with that of the aisle surface, preferably blue or white. The words "NO PARKING" shall  
27 be painted on the surface within each access aisle in white letters a minimum of 12 inches  
28

(305 mm) in height and located to be visible from the adjacent vehicular way. CBC § 11B-502.3.3.

26. Here, Defendants failed to properly maintain the access aisles as there were no “NO PARKING” and no blue lines painted on the parking surface. Moreover, Defendants failed to provide the access aisle with the minimum width of 96 inches.

27. The surface of each accessible car and van space shall have surface identification complying with either of the following options: The outline of a profile view of a wheel chair with occupant in white on a blue background a minimum 36” wide by 36” high (914 mm x 914 mm). The centerline of the profile view shall be a maximum of 6 inches (152 mm) from the centerline of the parking space, its sides parallel to the length of the parking space and its lower side or corner aligned with the end of the parking space length or by outlining or painting the parking space in blue and outlining on the ground in white or a suitable contrasting color a profile view of a wheel chair with occupant. *See* CBC § 11B-502.6.4, *et seq.*

28. Here, Defendants failed to paint the International Symbol of Accessibility on the surface as required.

29. By failing to maintain the facility to be readily accessible and usable by Plaintiff, Defendants are in violation of Plaintiff’s rights under the ADA and its related regulations.

30. The Business has denied and continues to deny full and equal access to Plaintiff and to other people with disabilities. Plaintiff has been and will continue to be discriminated against due to the lack of accessible facilities, and therefore, seeks injunctive relief to alter facilities to make such facilities readily accessible to and usable by individuals with disabilities.

## **SECOND CAUSE OF ACTION**

### **VIOLATION OF THE UNRUH CIVIL RIGHTS ACT**

31. Plaintiff incorporates by reference each of the allegations in all prior paragraphs in this complaint.



1           32. California Civil Code § 51 states, “All persons within the jurisdiction of this  
2 state are free and equal, and no matter what their sex, race, color, religion, ancestry,  
3 national origin, disability, medical condition, genetic information, marital status, sexual  
4 orientation, citizenship, primary language, or immigration status are entitled to the full  
5 and equal accommodations, advantages, facilities, privileges, or services in all business  
6 establishments of every kind whatsoever.”

7           33. California Civil Code § 52 states, “Whoever denies, aids or incites a denial,  
8 or make any discrimination or distinction contrary to Section 51, 51.5, or 51.6, is liable  
9 for each and every offense for the actual damages, and any amount that may be  
10 determined by a jury, or a court sitting without a jury, up to a maximum of three times the  
11 amount of actual damage but in no case less than four thousand dollars (\$4,000) and any  
12 attorney’s fees that may be determined by the court in addition thereto, suffered by any  
13 person denied the rights provided in Section 51, 51.5, or 51.6.

14           34. California Civil Code § 51(f) specifies, “a violation of the right of any  
15 individual under federal Americans with Disabilities Act of 1990 (Public Law 101-336)  
16 shall also constitute a violation of this section.”

17           35. The actions and omissions of Defendants alleged herein constitute a denial  
18 of full and equal accommodation, advantages, facilities, privileges, or services by  
19 physically disabled persons within the meaning of California Civil Code §§ 51 and 52.  
20 Defendants have discriminated against Plaintiff in violation of California Civil Code §§  
21 51 and 52.

22           36. The violations of the Unruh Civil Rights Act caused Plaintiff to experience  
23 difficulty, discomfort, or embarrassment. The Defendants are also liable for statutory  
24 damages as specified in California Civil Code §55.56(a)-(c).

25                           **THIRD CAUSE OF ACTION**

26                   **VIOLATION OF CALIFORNIA DISABLED PERSONS ACT**

27           37. Plaintiff incorporates by reference each of the allegations in all prior  
28 paragraphs in this complaint.

1           38. California Civil Code § 54.1(a) states, “Individuals with disabilities shall be  
2 entitled to full and equal access, as other members of the general public, to  
3 accommodations, advantages, facilities, medical facilities, including hospitals, clinics,  
4 and physicians’ offices, and privileges of all common carriers, airplanes, motor vehicles,  
5 railroad trains, motorbuses, streetcars, boats, or any other public conveyances or modes  
6 of transportation (whether private, public, franchised, licensed, contracted, or otherwise  
7 provided), telephone facilities, adoption agencies, private schools, hotels, loading places,  
8 places of public accommodations, amusement, or resort, and other places in which the  
9 general public is invited, subject only to the conditions and limitations established by  
10 law, or state or federal regulation, and applicable alike to all persons.

11           39. California Civil Code § 54.3(a) states, “Any person or persons, firm or  
12 corporation who denies or interferes with admittance to or enjoyment of public facilities  
13 as specified in Sections 54 and 54.1 or otherwise interferes with the rights of an  
14 individual with a disability under Sections 54, 54.1 and 54.2 is liable for each offense for  
15 the actual damages, and any amount as may be determined by a jury, or a court sitting  
16 without a jury, up to a maximum of three times the amount of actual damages but in no  
17 case less than one thousand dollars (\$1,000) and any attorney’s fees that may be  
18 determined by the court in addition thereto, suffered by any person denied the rights  
19 provided in Section 54, 54.1, and 54.2.

20           40. California Civil Code § 54(d) specifies, “a violation of the right of an  
21 individual under Americans with Disabilities Act of 1990 (Public Law 101-336) also  
22 constitute a violation of this section, and nothing in this section shall be construed to limit  
23 the access of any person in violation of that act.

24           41. The actions and omissions of Defendants alleged herein constitute a denial  
25 of full and equal accommodation, advantages, and facilities by physically disabled  
26 persons within the meaning of California Civil Code § 54. Defendants have  
27 discriminated against Plaintiff in violation of California Civil Code § 54.  
28

1           42. The violations of the California Disabled Persons Act caused Plaintiff to  
2 experience difficulty, discomfort, and embarrassment. The Defendants are also liable for  
3 statutory damages as specified in California Civil Code §55.56(a)-(c).

4                           **FOURTH CAUSE OF ACTION**

5                           **CALIFORNIA HEALTH & SAFETY CODE § 19955, et seq.**

6           43. Plaintiff incorporates by reference each of the allegations in all prior  
7 paragraphs in this complaint.

8           44. Plaintiff and other similar physically disabled persons who require the use of  
9 a wheelchair are unable to use public facilities on a “full and equal” basis unless each  
10 such facility is in compliance with the provisions of California Health & Safety Code §  
11 19955 et seq. Plaintiff is a member of the public whose rights are protected by the  
12 provisions of California Health & Safety Code § 19955 et seq.

13           45. The purpose of California Health & Safety Code § 1995 et seq. is to ensure  
14 that public accommodations or facilities constructed in this state with private funds  
15 adhere to the provisions of Chapter 7 (commencing with Section 4450) of Division 5 of  
16 Title 1 of the Government Code. The code relating to such public accommodations also  
17 require that “when sanitary facilities are made available for the public, clients, or  
18 employees in these stations, centers, or buildings, they shall be made available for  
19 persons with disabilities.

20           46. Title II of the ADA holds as a “general rule” that no individual shall be  
21 discriminated against on the basis of disability in the full and equal enjoyment of goods  
22 (or use), services, facilities, privileges, and accommodations offered by any person who  
23 owns, operates, or leases a place of public accommodation. 42 U.S.C. § 12182(a).  
24 Further, each and every violation of the ADA also constitutes a separate and distinct  
25 violation of California Civil Code §§ 54(c) and 54.1(d), thus independently justifying an  
26 award of damages and injunctive relief pursuant to California law, including but not  
27 limited to Civil Code § 54.3 and Business and Professions Code § 17200, et seq.

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**FIFTH CAUSE OF ACTION**  
**NEGLIGENCE**

47. Plaintiff incorporates by reference each of the allegations in all prior paragraphs in this complaint.

48. Defendants have a general duty and a duty under the ADA, Unruh Civil Rights Act and California Disabled Persons Act to provide safe and accessible facilities to the Plaintiff.

49. Defendants breached their duty of care by violating the provisions of ADA, Unruh Civil Rights Act and California Disabled Persons Act.

50. As a direct and proximate result of Defendants' negligent conduct, Plaintiff has suffered damages.

**PRAYER FOR RELIEF**

WHEREFORE, Plaintiff respectfully prays for relief and judgment against Defendants as follows:

1. For preliminary and permanent injunction directing Defendants to comply with the Americans with Disability Act and the Unruh Civil Rights Act;

2. Award of all appropriate damages, including but not limited to statutory damages, general damages and treble damages in amounts, according to proof;

3. Award of all reasonable restitution for Defendants' unfair competition practices;

4. Reasonable attorney's fees, litigation expenses, and costs of suit in this action;

5. Prejudgment interest pursuant to California Civil Code § 3291; and

6. Such other and further relief as the Court deems just and proper.

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**DEMAND FOR TRIAL BY JURY**

Pursuant to Rule 38(b) of the Federal Rules of Civil Procedure, Plaintiff hereby demands a trial by jury on all issues so triable.

Dated: March 21, 2023

SO. CAL. EQUAL ACCESS GROUP

By: /s/ Jason J. Kim  
Jason J. Kim, Esq.  
Attorneys for Plaintiff